

Epic Bulletin – Ambulatory

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Coronavirus Updates

COVID-19 Epic updates are constantly evolving, please refer to system communications. Check the <u>COVID-19 Sharepoint site</u> for the most up-to-date news.

COVID-19 Antibody Tests Now Available

IGG & IGM testing for COVID-19 is now available. Please read the testing recommendations and stay tuned for updates. (See attachment for a larger picture of the testing recommendations.)

Orderable Name	Epic EAP
SARS-CoV-2 (COVID-19) IGG (Serology)	LAB25255
SARS-CoV-2 (COVID-19) IGM (Serology)	LAB25256
SARS-CoV-2 (COVID-19) IGG and IGM (Serology)	LAB25283
SARS-CoV-2 (COVID-19) AB, Total (Serology)	LAB25284



New Symptoms Added to Epidemic Risk Screening

We have added 3 new symptoms (chills, sore throat, muscle aches) to the Epidemic Risk screening tool.

Pre-Op/Procedure COVID-19 Testing

We are now rolling out asymptomatic testing for pre-op/procedure testing starting Friday, May 15. All patients will need to call 206-386-2254 to schedule a pre-procedure test to occur 48 hours prior to surgery/procedure. The scheduling line is available Monday -Friday from 8 a.m. - 4 p.m. Patients must make an appointment for their test.

Starting Friday, the Edmonds and Issaquah CRC will be performing pre-op/procedure testing by appointment. At First Hill, the testing center will be located in the SOI building and will be open for testing on Sunday as well. All surgical patients need to self-isolate seven days prior to their surgical procedure. The workflows for this testing have been rapidly assembled, so please recognize that we may need to make changes as we learn how the process is working. All pre-op/procedure testing will be routed to the Cherry Hill lab to ensure a rapid turnaround time. Additional testing sites will be coming on-line for Ballard and Cherry Hill soon. The following tools are available to assist you and your patients:

<u>Pre-procedural Testing of Asymptomatic Patients FAQ</u> <u>Patient Information: Pre-surgical/Pre-procedural COVID testing</u> <u>Nasal Collection Visual Aide</u>

Procedure Pass – COVID Testing Status for Surgeons

A new section has been added to the Preop tab of the Procedure navigator. "Proc Pass Report" will show you whether the patient has been tested, and what the result is.



Your "Daily Physician Schedule" now has additional columns to view COVID status at a glance. In your schedule settings, display tab, add the column "Px Pass – Coronavirus (COVID-19) NAAT w/ Icon [107504309]". This column will display an icon that shows the testing status.

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Planned Epic Downtime (Level 4)

We have an Epic planned downtime scheduled for Sunday, May 17th, 2020: Washington/Montana downtime starts at 02:00 AM PDT. Downtime is estimated to last 90minutes + data recovery.

Use downtime procedures during this planned downtime. Hyperspace Read Only will be available during this downtime. Downtime procedures can be found in your Providence Business Continuity Red Notebook and the downtime procedures and Physician Order Sets are available on your department BCA PC.

Downtime Command Center will open at 1:45 AM PST. Bridge line number is 1 855 747 5962 Conf ID 73827838.

Providence facilities can also find the downtime procedures on the Business Continuity SharePoint site:

MJSS Urology Moves to PacMed (Drs. Joel Lilly, Steven Han & John Mullen)

Pacific Medical Center Urology

The Minor and James Surgical Specialists Urology group will be transitioning to the Pacific Medical Center (PMC) Urology Group on 5/11/20.

- Dr. Joel Lilly starts seeing patients on 5/13 at the PMC First Hill and Northgate locations.
- Dr. Steven Han begins seeing patients on 5/18 at the PMC First Hill and Renton locations, in addition to Swedish Issaquah.
- Dr. John Mullen will see patients at Swedish Issaquah and PMC First Hill and Canyon Park locations, starting 5/27.

When referring to this practice, be sure to use **REF106PMA** – Ambulatory Referral to PMC Urology. If you have referred patients to the Minor and James group before, **replace your saved referral** with this one to ensure the clinic receives it.

Sand Release – May 19th

In Basket Reduction Initiative – Outside Events

As part of our In Basket Reduction initiative, in order to reduce the number of unnecessary Outside Events messages that are received, we are making the following changes:

- Turning off all messages for Ambulatory encounters
- Suppressing messages for patients with whom there has been no face-toface encounter within the past two years

Health Trends Feature in SnapShot Report

For patient entered flowsheet data submitted via MyChart, clinicians can review data in the new Health Trends feature in the SnapShot report. <u>When a patient has submitted data that can be shown in Health Trends</u>, a Health Trends summary will appear in the Patient SnapShot report.

Click on the section to jump to a more detailed dashboard-style report that shows a summary for each metric along with a chart formatted to most intuitively display the information collected for the metric. View the attached tip sheet for more information about MyChart Questionnaires.

Therapy Plan Medication Preference List

When adding medication orders manually to a therapy plan, a preference list has been created to ensure you are only picking medication orders that work in our area, rather than picking from the database list that shows orders from all locations in the Providence network.

Assign Patient Questionnaire from Pre-Charting Toolbar

To help facilitate our MyChart Patient Entered Questionnaire workflow, we have added the "Assign Pt-Qnr" button to the toolbar to the Pre-Charting workspace.



SBIRT/AUDIT/DAST Show Preferred Gender

Both gender specific assessments (male and female) now display in Admit-Arrival screening and DAST/AUDIT/SBIRT flowsheets per a systemwide SOGI decision to accommodate situations when there is incongruence with the SOGI questions.

NG/OG Tube Placement Location

An Order Specific Question has been added to the order that asks the provider to indicate location of tube placement; there are 3 quick buttons that allow them to select the location. They are Gastric, Duodenum and Proximal Jejunem.

This is a hard stop so it must be indicated before the order can be accepted and signed. Please view the attached tip sheet for screenshots.

PT/OT - MedBridge Home Exercise Program Integration

Inpatient and outpatient rehab therapists can now access MedBridge, a web based home exercise program, directly within Epic in the Digital Care Activity. A MedBridge account is necessary to access this functionality. Please view the attached tip sheet for more information.



Beacon / Oncology

OCELOT - New or Modify Changes to Beacon Protocol Library

Please view the attached document for OCELOT updates to the Beacon Protocol Library.

Treatment Plan Preference Lists

When adding medication orders manually to a treatment plan, a preference list has been created to ensure you are only picking medication orders that work in our area, rather than picking from the database list that shows orders from all locations in the Providence network.

In Other News (Non-Epic Updates)

Swedish/Providence WiFi Tip Sheet

Swedish has a new SSID (i.e. WiFi network) for personal devices called **PHSCORP**. Please use this for all personal devices, including those used for work-related activities.

Please connect your Swedish/PSJH-provided equipment to phsinternal or psjh11r5ghz. All other SSIDs are reserved for use by other PSJH wireless devices, including those used for patient care; do not use any of these networks unless instructed to do so by IS or Clinical Engineering/Biomed.

Personal Devices use:

PHSCORP WiFi SSID

Swedish/PSJH Devices use:

Self-Service Network Password Management

WHAT IS IT?

PSJH Information Services is making it easier for caregivers to reset their network password and unlock their accounts by themselves with the self-service network password management tool. By proactively setting up Security Questions and Answers, you'll save time if you get locked out of your account and/or need to quickly change your password in the future.

WHAT DO I NEED TO DO?

In order to have the ability to reset your password or unlock your account on your own, caregivers need to set up their Security Questions and Answers at https://iam.providence.org. (This requires a connection to the PSJH network in the office or via VPN.)

After setting up the five Security Questions and Answers, if you forget your password, you no longer have to contact the IS Service Desk for assistance. The system will prompt you for the answers to all authentication questions associated with your account and you will be able to reset your password.

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