



2021 COMMUNITY BENEFIT SNAPSHOT

We invest in South Puget Sound's health.

Caring for our communities is vitally important. To achieve our vision of health for a better world, we work closely with local partners to ensure we respond to the most pressing needs.



Taking action on health challenges

In 2021, we continued to focus on pandemic response and other core priorities including equitable access to care, housing and homelessness, mental health and substance use, and food insecurity.

Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.



Community health improvement and strategic partnerships
\$300,000



Health professions education and research
\$7 MILLION



Subsidized health services
\$2.7 MILLION



Free and discounted care for the uninsured and underinsured
\$9.2 MILLION



Unpaid cost of Medicaid and other means-tested government programs
\$45.4 MILLION

* Data is consolidated based on unaudited financial reporting.

Our shared values in action

Angels without wings ease patient's way with reduced medical bills



More and more, people with health insurance are finding that they cannot afford their cost shares when they are facing an unexpected health emergency.

That's what happened when Paulina of Mossyrock, Wash., learned she had cancer. But after talking to a Providence financial counselor, she started her treatment with peace of mind because Providence took care of her insurance co-pays and deductibles.

Providence offers free or low-cost care for patients in need of financial assistance. It's a vital part of our

community benefit investments because it helps ensure that our patients without adequate insurance or ability to pay can get the care they need.

Paulina and her husband, Bruce, had no idea how they would pay for her treatments, but Sandy Claxton, a financial counselor at Providence Centralia Hospital, which is part of the Providence Swedish South Puget Sound, got them enrolled in a financial assistance program to pay all of Paulina's bills after her insurance paid its part.

"Sandy is an angel; she's so special to me," Paulina says. "Everyone at Providence is an angel. I am more at peace knowing Providence is always there, that I can count on them if I need help."

“Our caregivers in South Puget Sound give so much of themselves, despite the pandemic's seemingly endless challenges, because they are deeply committed to our Mission. It is our responsibility to respond to our community health needs – to monitor and address demands, and to work with partners and supporters to create healthier lives for all of us.”

— **DARIN GOSS**
CHIEF EXECUTIVE
SOUTH PUGET SOUND

REGIONAL LEADERSHIP

R. Guy Hudson, M.D., MBA
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Providence Swedish
For more information, visit:
providence.org/annualreport

Health for a better world.