

## Patients We Love

### What is Providence Hospital at Home?

Providence Hospital at Home provides acute care hospital-level care in the home environment. The model is tried and true and delivers clinical outcomes the same as or better than traditional hospitalization, better patient experience and similar or lower cost of care. It also frees up acute care capacity to allow us to care for additional patients in the hospital. But it's not for everyone. Only 5 to 10% of hospital admissions qualify and about 50% of patients offered admission choose to enroll.

**Call us at 833-421-2866 24/7 to enroll a patient!**

### Patients We Currently Welcome:

- Adults with Medicare and most Medicare Advantage plans who live within 30 minutes of Providence St. Peter Hospital
- Have a safe home environment that can meet their care needs
- Our bread and butter
  - Congestive heart failure exacerbations
  - COPD exacerbations
  - Pneumonia (including COVID)
  - Urinary tract infections
  - Bacteremia and/or cellulitis
- We look at all medical patients on a case-by-case basis too!
- The fine print is on the next page. We look to provide the best care possible in a safe environment for our caregivers.

### Specific Conditions We Treat

#### **Congestive Heart Failure Exacerbation**

😊 Right for Providence Hospital at Home 😊

- New dyspnea or hypoxia impairing activities of daily living with O2 need up to ~5 LPM
- New-onset acute kidney injury or worsening renal function
- Lack of a response to outpatient therapy
- Need for intravenous therapy and increased monitoring

Not right for us:

- Decompensated aortic or mitral valve disease
- Significant arrhythmia
- New-onset heart failure without diagnostic evaluation
- Recent myocardial infarction or undergoing evaluation or consideration for advanced therapies, like VAD or ECMO

#### **Chronic Obstructive Pulmonary Disease Exacerbation**

😊 Right for Providence Hospital at Home: 😊

- New dyspnea or hypoxia impairing activities of daily living with O2 need up to ~5 LPM
- Need for IV steroids

Not right for us:

- Need for BiPAP or invasive mechanical ventilation

**Pneumonia, including COVID pneumonia**

☺ Right for Providence Hospital at Home: ☺

- New dyspnea or hypoxia impairing activities of daily living with O2 need up to ~5 LPM
- Need for IV treatment, including antibiotics, antivirals or steroids

Not right for us:

- Septic shock or systolic blood pressure < 90 mmHg
- Clinical course at high-risk of deterioration

**Urinary tract infection/urosepsis**

☺ Right for Providence Hospital at Home: ☺

- Systemically ill with need for IV antibiotics
- Unable to take PO medications or PO hydration

Not right for us:

- Septic shock or systolic blood pressure < 90 mmHg
- Urinary tract obstruction requiring intervention

**Cellulitis**

☺ Right for Providence Hospital at Home: ☺

- Systemically ill with need for IV antibiotics
- Unable to take PO medications or PO hydration

Not right for us:

- Septic shock or systolic blood pressure < 90 mmHg
- Need for vascular intervention

**The fine print.** We look at each patient to be sure we can meet their care needs. Other reasons we have to say “no,” but we always can check back for a given patient and re-evaluate.

**Medical**

- Age < 18 years
- Diagnostic uncertainty and ongoing testing beyond labs, x-ray and ultrasound
- Needing tele or higher level of care than medical. Prediction is imprecise and we can safely transport people back to the hospital for higher-level care, but we obviously would like to avoid that if practicable.
- Need for procedure where they can't be transported back to get it (can return for echo, for example)
- IV narcotics. PO narcotics can be done.
- Acute behavioral health issues generally exclude people
- End-stage renal disease and dialyzes at a dialysis center (home HD/PD OK)
- We evaluate all patients on a case-by-case basis to ensure we're safely able to meet their anticipated care needs so there may be other patient-specific factors why we can't safely meet the care needs of an individual. But we try hard to be the “yes, if” team!

**Social**

- Unsafe dwelling (extreme lack of sanitation, unsecured firearms, illicit activity, aggressive animal, positive domestic violence screen)
- We're unable to create a care plan that safely meets the patient's care needs at home



Watch a 2-minute video  
on Hospital at Home!

**Any questions or think a patient might qualify?  
Please give us a call: 833-421-2866  
We're available 24/7 to help!**